Project Charter

1. **Project Name**

GCCG e-Banking Portal

1. **Authorities**
   1. **Initiating Authority**

Vicky Morris, Director

* 1. **Project Manager**

*<Student Name>* is authorized as project manager for this project and will be the primary point of contact. *<Student Name>* is responsible for meeting all key milestones within the time, cost, and performance constraints of this project. Furthermore, *<Student Name>* has the authority to apply organizational resources to accomplish the goals of this project.

1. **Business Need the Project Addresses**

The GCCG e-Banking Portal will create awareness among consumers on the services provided by the bank. The portal should enable easier access, effectively support the relationship banking experience of the consumer, enhance product acceptance, and thereby improve market share in each of the bank’s product lines.

1. **Project Description**
   1. **Product/Service Characteristics**

* Integration of banking services.
* Single sign-on and authenticated access to the consumer e-banking portal.
* Response time during transactions to be in the range of zero to four seconds.
  1. **Project Relationship to Business Need**

The development of the portal will provide integrated access to all banking services of the company. The single sign-on authentication feature will enable users to view data related to different services, such as core banking, e-banking, mobile banking, direct banking, and credit card. This will indirectly lead to substantial growth in the market share of each service segment.

1. **Constraints**

* The project completion must be on or before April 30th.
* The project must be completed within the $1,000,000 budget.
* Suitable subject matter experts will be made available for the integration of banking services.
* Required hardware and software will be procured before project commencement.
* The requisite project team will be recruited prior to the commencement of the project.

1. **Assumptions**

* Since this is a new foray of integrating banking services into an e-banking portal, the company will expect the technology and technical skills required for this integration to be made available for project execution.

1. **Approval**

*Original, signed charter is filed with project records <Today’s Date>*

Vicky Morris, Director Date Signed